



DO YOU NEED TO RETURN AN ITEM?

Visit the return page on our site and fill in the online return form within fourteen (14) working days from receipt of the shipment. The products must be returned intact and with the original packaging.

Follow the instructions below to complete the return process.

Inside the package you can find the return label,
just follow the few steps described below

1. Go to <https://mydhl.express.dhl/gb/en/schedule-pickup.html#/schedule-pickup#label-reference> and on the upper right tab select your country
2. Click on the option "NO" since you already have the return label and select "I have a DHL Waybill Number"
3. Add your return label number and proceed with the booking!

Ship the package to:

Movimoda Spa
via Bosco 12/14 - Gate n° 6
30030 Rivale di Pianiga (Ve) - Italy

Otherwise, you can look for the nearest DHL Service Point Location and bring the package with the return label applied. In case of need of assistance with the online procedure feel free to contact DHL Customer Service.